



# FOR PARENTS

## HOW TO TEACH KIDS TO CALL 911 FROM YOUR CELL PHONE

### ➤ Practice Before You Get On the Phone

Cell phones are full of distractions. Don't use the real phone right away. Instead, use Post-it notes or draw what your cell phone looks like on a big sheet of paper. Practice pressing the right buttons; don't forget the send button.

### ➤ How To Make A Call

There are many options on modern cell phones. Show your child how to open your phone. Use an unlocked phone first then teach how to unlock your phone OR teach them how to find and use the "EMERGENCY" option that can be used while your phone is locked. An internet search will give detailed instruction on how to do this with your specific phone.

***Step One: How to open the phone***

***Step Two: Get to the EMERGENCY button or unlock and get to the key pad***

***Step Three: Press EMERGENCY or dial the number (be sure to press send)***

***Step Four: Make the Call, provide info***

*If 911 is ever accidentally called, always stay on the line and simply let the call receiver know it was accidental.*

Let your kids know that the person who answers when they call 911 talks with a lot of kids, they are a safe person to talk too. Teach your child to use their words to let that person know what is happening. For example,

**"Grandpa fell and his leg is really hurt"**

**"I am at the park and I don't know where my mom went"**

**"The car crashed and my dad won't wake up."**

Most of the situations that you need to call 911 for are scary. It is important that kids understand it's ok to be scared, but to know that help will be on the way!

**DISCUSS. TEACH. PRACTICE.**